



**WOLF** technology  
group

*Let your data* **FLOW**

The no worries IT company!

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# Quarterly Newsletter

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# WOLF technology group

## It must be Magic..

Any sufficiently advanced technology is indistinguishable from magic.

Arthur C. Clarke, 1917.

### YOU WILL SURVIVE, ARE YOU READY ??

Everyone in the United States is well aware of the current economic situation. But let's think ahead a little. For those companies that stand strong and weather the storm, business will come back stronger than ever (attributed mainly to your competition failing). Are you ready to handle the load? Keeping your computers, servers and other network equipment running in peak condition will allow you to take on new business without hesitation. Having a professional take a look at your network on a regular basis will ensure that your systems are ready at a moments notice. As it is with all service related situations, it costs a lot less to pay for preventative maintenance than it does to recover from a catastrophic failure under the gun of a deadline. If you or someone you know would like to evaluate their current network situation, please don't hesitate to give us a call. We will come onsite and work up a package of

recommendations at no charge.

### WAYS TO BE GREEN ..

It is our responsibility as a resident of this fine earth of ours to be conscious of our waste and what it does to our environment. With that in mind, lets look at the intriguing questions "What do I do with my old computer?" and "Where can I safely get rid of old batteries?". Both of these questions are very important and have not really had a solid answer. But with a huge movement in the U.S. to go **GREEN**, companies and individuals have been stepping up and I thought I would help spread the word.

#### *What do I do with my old computer?*

The Institute for Local Self-Reliance estimates that 75 percent of obsolete electronics are currently being stored. Well, let's drag all that old stuff out and take care of it now. As always, you can donate your equipment to a charity that may need it. But that is just delaying the inevitable. Don't get me wrong, if you have an opportunity to donate a system to an organization that needs it, please do. But when you can't, visit TIA E-cycling Central website at [www.eiae.org](http://www.eiae.org). Select your state and find a place to take your junk.

#### *Where can I safely get rid of old batteries?*

Batteries are needed in almost every aspect of our lives. We just need to ensure that they are disposed of correctly. Batteries can be recycled at a number of easily accessible locations. Just go to [www.rbc.org](http://www.rbc.org) and find one near you.

### WELCOME JENNIFER WOLF ..

Wolf Technology Group (WolfTG) announces the addition of Jennifer Wolf to its full-time staff. Ms. Wolf, is one of the founding partners to WolfTG and was previously contracting with BlueCross BlueShield as the ITIL Program Manager. In her new role, Ms. Wolf will focus on both the strategic outlook as well as the tactical coordination of WolfTG. Ms. Wolf recently received her MBA and has previously served as the Chair of the Programming Advisory Committee for the Computer Technology Department at Greenville Technical College.

### IS YOUR SERVER DYING ... TONIGHT?

If your server is currently having hard drive issues right now, can you tell? Most likely not. Unless you are constantly logging into your server and checking it's logs, there is no way to know what is going on. Or is there? Now Wolf Technology Group offers 24/7 monitoring of your networking equipment. That includes PC's, laptops, servers, firewalls, switches and much more. Let us keep an eye on your network day and night to ensure it is ready when you need it. Contact us for more details.

### QUICK TIP ..

What does "Not Responding" mean when you see it in windows? Windows expects programs to respond to requests in a timely fashion. If

the program doesn't, windows tags it as "Not Responding". Is the program hung up? It is possible, but most likely the computer is just too busy to do everything it is being asked to do. Give it a minute, there is a good chance it will clear itself up. Waiting a minute is better than redoing everything you loose by forcing it closed.

### REFERRAL CREDIT !!

We understand that allowing us to come in and manage the security of your data takes a lot of trust in our experience and reliability. We believe that we have proven these qualities to you and are hoping that you would recommend us to other businesses and friends. In appreciation of your referral, we have created a Referral Credit Program. This program offers an hour of labor for every customer successfully obtained via your referral. A customer is considered obtained once they have used three hours of Wolf Technology Group services. You can either pass our information to them, or send their information to us. Please include a direct contact in your referral. We appreciate your devotion to our company and look forward to serving you and your network in the future.



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